

## TERMS OF USE

TERMS OF USE STATEMENT FOR TEXT NUMBERS **Cohron's Investments LLC dba Never Enough Self Storage**  
EFFECTIVE DATE: APRIL 2, 2024

PLEASE READ THESE TERMS CAREFULLY BEFORE USING OUR SERVICE. BY USING THE SERVICE, YOU AGREE TO COMPLY WITH THESE TERMS.

1. SERVICE DESCRIPTION - OUR SERVICE ALLOWS YOU TO RECEIVE AND SEND TEXT MESSAGES TO AND FROM A DESIGNATED TEXT NUMBER. THESE MESSAGES MAY INCLUDE PROMOTIONAL OFFERS, ALERTS, COMMUNICATION ABOUT COMMUNITY NEWS, URGENT NOTIFICATIONS, EVENTS AND OTHER CONTENT.
2. CONSENT TO RECEIVE MESSAGES - BY USING OUR SERVICE YOU CONSENT TO RECEIVE TEXT MESSAGES FROM US. MESSAGE AND DATA RATES MAY APPLY. MESSAGE FREQUENCY WILL VARY.
3. **OPT-OUT YOU CAN OPT-OUT ANYTIME BY REPLYING "STOP" TO A MESSAGE OR REPLY "HELP" FOR MORE INFORMATION**
4. PRIVACY - WE RESPECT YOUR PRIVACY AND USE YOUR INFORMATION ONLY TO PROVIDE THE SERVICE. FOR DETAILS, SEE OUR PRIVACY POLICY.
5. MESSAGE CONTENT - MESSAGES MAY INCLUDE PROMOTIONAL OFFERS, ALERTS, COMMUNICATION ABOUT COMMUNITY NEWS, URGENT NOTIFICATIONS, EVENTS AND OTHER CONTENT.
6. SUPPORT - CONTACT US AT Never Enough Storage, [nestorage@yahoo.com](mailto:nestorage@yahoo.com) 317-823-0075 FOR ASSISTANCE.
7. CTIA COMPLIANCE - OUR SERVICE COMPLIES WITH CTIA GUIDELINES. REPORT CONCERNS TO US.
8. CHANGES TO TERMS - WE MAY UPDATE THESE TERMS FROM TIME TO TIME TO REFLECT CHANGES IN OUR SERVICE OR APPLICABLE LAWS. WE WILL NOTIFY YOU OF ANY MATERIAL CHANGES TO THESE TERMS, AND YOUR CONTINUED USE OF THE SERVICE AFTER SUCH CHANGES CONSTITUTES YOUR ACCEPTANCE OF THE REVISED TERMS.
9. TERMINATION - WE CAN TERMINATE YOUR ACCESS FOR VIOLATING THIS TERMS.
10. GOVERNING LAW - THESE TERMS ARE GOVERNED BY INDIANA/UNITED STATES LAWS.
11. CONTACT - FOR QUESTIONS CONTACT US AT Never Enough Storage, [nestorage@yahoo.com](mailto:nestorage@yahoo.com) 317-823-0075

PRIVACY POLICY FOR **Cohron's Investments LLC dba Never Enough Self Storage**  
EFFECTIVE DATE: APRIL 2, 2024

THANK YOU FOR USING OUR TEXT NUMBER SERVICES. WE VALUE YOUR PRIVACY AND THIS POLICY OUTLINES HOW WE HANDLE YOUR DATA.

1. INFORMATION WE COLLECT MOBILE PHONE NUMBER: WHILE ON OUR WEBSITE, THROUGH ONLINE APPLICATIONS, MAINTENANCE REQUESTS, SHOWING REQUESTS, TENANT WEB ACCESS REGISTRATION, SITE RESERVATIONS OR GENERAL INFORMATIONAL REQUEST FORMS WE MAY COLLECT YOUR PHONE NUMBER TO SEND AND RECEIVE TEXT MESSAGES. USER-PROVIDED INFORMATION: ANY ADDITIONAL INFORMATION YOU PROVIDE HELPS US IMPROVE OUR SERVICES AND PROVIDE BETTER SUPPORT.
2. HOW WE USE YOUR INFORMATION - WE USE YOUR DATA TO: DELIVER TEXT MESSAGES AND UPDATES RELATED TO OUR SERVICES, IMPROVE OUR SERVICE AND USER EXPERIENCE, RESPOND TO YOUR INQUIRIES AND PROVIDE CUSTOMER SUPPORT, AND OCCASIONALLY SEND PROMOTIONAL OFFERS, ALERTS, COMMUNICATION ABOUT COMMUNITY NEWS, URGENT NOTIFICATIONS, EVENTS AND OTHER CONTENT.

3. MESSAGE CONTENT - MESSAGES MAY INCLUDE PROMOTIONAL OFFERS, ALERTS, COMMUNICATION ABOUT COMMUNITY NEWS, URGENT NOTIFICATIONS, EVENTS, AND OTHER CONTENT. STANDARD MESSAGING RATES MAY APPLY. MESSAGE FREQUENCY WILL VARY.
4. DATA SECURITY - WE TAKE REASONABLE STEPS TO PROTECT YOUR PERSONAL INFORMATION FROM UNAUTHORIZED ACCESS AND DISCLOSURE. HOWEVER, NO DATA TRANSMISSION OVER THE INTERNET OR METHOD OF ELECTRONIC STORAGE IS 100% SECURE, AND WE CANNOT GUARANTEE THE ABSOLUTE SECURITY OF YOUR INFORMATION.
5. **OPT-OUT - YOU CAN OPT OUT OF OUR MESSAGES AT ANY TIME BY REPLYING "STOP" TO A MESSAGE. REPLY "HELP" FOR MORE INFORMATION.**
6. CONTACT US - FOR QUESTIONS OR CONCERNS ABOUT YOUR DATA, PLEASE CONTACT US AT Never Enough Storage, [nestorage@yahoo.com](mailto:nestorage@yahoo.com) 317-823-0075.
7. CTIA COMPLIANCE - OUR SERVICES COMPLY WITH CTIA GUIDELINES. TO REPORT CONCERNS OR VIOLATIONS, CONTACT US USING THE PROVIDED INFORMATION.
8. CHANGES TO THE POLICY - WE MAY UPDATE THIS PRIVACY POLICY FROM TIME TO TIME TO REFLECT CHANGES IN OUR DATA PRACTICES OR LEGAL REQUIREMENTS. WE WILL NOTIFY YOU OF ANY MATERIAL CHANGES TO THIS PRIVACY POLICY BY POSTING THE UPDATED VERSION ON OUR WEBSITE OR THROUGH OTHER MEANS. YOUR CONTINUED USE OF THE SERVICE AFTER SUCH CHANGES CONSTITUTES YOUR ACCEPTANCE OF THE REVISED PRIVACY POLICY.